Case 2:12-cv-08561-ODW-PJW Document 1 Filed 10/05/12 Page 1 of 12 Page ID #:4 FILED 1 Albert R. Limberg, Esq. (SBN 211110) 2012 OCT -5 AM 10: 31 Debbie P. Kirkpatrick, Esq. (SBN 207112) 2 SESSIONS, FISHMAN, NATHAN & ISRAEL, L.L.P. CLERK U.S. DISTRICT COURT 3 1545 Hotel Circle South, Suite 150 San Diego, CA 92108-3426 4 Tel: 619/758-1891 5 Fax: 619/296-2013 alimberg@sesssons-law.biz dkirkpatrick@sessions-law.biz 7 Attorney for NCO Financial Systems, Inc., 8 9 UNITED STATES DISTRICT COURT 10 CENTRAL DISTRICT OF CALIFORNIA 11 Case NCV12-8561-MOW GRACE TANG, 12 13 Plaintiff, NOTICE OF REMOVAL OF ACTION VS. UNDER 28 U.S.C. § 1441(b) 14 15 NCO FINANCIAL SYSTEMS, INC., 1)085 1-10 16 Defendant. 17 18 TO THE CLERK OF THE ABOVE-ENTITLED COURT: 19 PLEASE TAKE NOTICE THAT defendant NCO Financial Systems, Inc. 20 21 ("NCO") hereby removes to this Court the state court action described below. 22 This action is a civil action of which this Court has original jurisdiction 1. 23 under 28 U.S.C. § 1331, and is one which may be removed to this Court by defendant 24 25 pursuant to the provisions of 28 U.S.C. § 1441(b) in that it arises under the Telephone 26 Collection Practices Act, 47 U.S.C. §227, et. seq. 27 28 Notice of Removal of Action

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	2.	On or about August 29, 2012 the action was commenced in the Superior
Court	of the	State of California, County of Los Angeles, entitled, Grace Tang v. NCO
Finan	cial Sy.	stems, Inc., Case No. 12C03233. A copy of the Plaintiff's Summons and
Comp	laint ("	Complaint") is attached hereto as Exhibit A.

3. The date upon which NCO first received a copy of the said complaint was September 5, 2012, when NCO's agent for service of process was served with a copy of the Complaint.

Dated: 10/3/12

SESSIONS, FISHMAN, NATHAN & ISRAEL, L.L.P.

Albert R. Limberg
Attorney for Defendant

NCO Financial Systems, Inc.

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SUM-100 FOR COURT USE ONLY

SUMMONS (CITACION JUDICIAL)

NOTICE TO DEFENDANT: (AVISO AL DEMANDADO):

NCO Financial Systems, Inc., DOES 1-10

YOU ARE BEING SUED BY PLAINTIFF: (LO ESTÁ DEMANDANDO EL DEMANDANTE):

Grace Tang

(SOLO PARA USO DE LA CORTE)

CONFURMED COPY OF ORIGINAL FILED Los Angeles Superior Court

AUE 28 2012

John A. Clarke Executive Officer/Clerk

D. PIROZZI, DEPUTY

NOTICE! You have been sued. The court may decide against you without your being heard unless you respond within 30 days. Read the information

You have 30 CALENDAR DAYS after this summons and legal papers are served on you to file a written response at this court and have a copy served on the plaintiff. A letter or phone call will not protect you. Your written response must be in proper legal form if you want the court to hear your case. There may be a court form that you can use for your response. You can find these court forms and more information at the California Courts Online Self-Help Center (www.courtinfo.ca.gow/selfnelp), your county law library, or the courthouse nearest you. If you cannot pay the filling fee, ask the court clerk for a fee waiver form. If you do not file your response on time, you may lose the case by default, and your wages, money, and property may be taken without further warning from the court.

may be taken winder under warning from the court.

There are other legal regularments. You may want to call an attorney right away. If you do not know an attorney, you may want to call an attorney from the legal services from a nonprofit legal services program. You can locate describe it is called the calle (AVISO) Le han demandado. Si no responde dentro de 30 dias, le conte puede decidir en su contre sin escuchar su versión. Lea la información a

Tiene 30 DÍAS DE CALENDARIO después de que le entreguen este citación y papeles legales para presentar una respuesta por escrito an esta corte y hacer que se entregue una copia al demandante. Una carte o una llamada telefónica no lo protegen. Su respuesta por escrito tiene que estar en formato legal correcto si desea que procesen su caso en la corte. Es posible que haya un formulario que usted pueda usar para su respuesta. Puede encontrar estos formularios de la corte y más información en el Centro de Ayuda de las Cortes de California (www.sucorte.ca.gov), en la bibliotece de leyes de su condado o en la corte que le quede más cerca. Si no puede pagar la cuote de presentación, pide al secretario de la corte que le de un formulario de exención de pago de cuotas. Si no presente su respuesta a tiempo, puede perder el caso por incumplimiento y la corte te podra quitar su sueldo, dinero y bienes sin mas advertencia.

Hay otros requisitos legales. Es recomendable que llame a un abogado inmediatamente. Si no conoce a un abogado, puede llamar a un servicio de remisión a abogados. Si no puede pagar a un abogado, es posible que cumpla con los requisitos para obtener servicios legales gratuitos de un programa de servicios legales sin fines de lucro. Puede encontrar estos grupos sin fines de lucro en el sitio web de Celifornia Legal Services. (www.lawhelpcalifornia.org), en el Centro de Ayuda de las Cortes de California, (www.sucorte.ca.gov) o poniéndose en cantacto con le corte o el colegio de abogados locales. AVISO: Por ley, la corte tiene derecho a reclamar las cuotas y los costos exentos por imponer un gravamen sobre cualquier recuperación de \$10,000 ó más de valor recibida mediante un acuerdo o una concesión de arbitreje en un caso de derecho civil. Tiene que pagar el gravemen de la corte antes de que la corte pueda dasechar el caso.

The name and address of the court is:

(El nombre y dirección de la corte es): Los Angeles Superior Court

CASE NUMBER: 12[0323]

Long Beach Courthouse

415 W. Ocean Blvd. Long Beach, CA 90802

The name, address, and telephone number of plaintiffs attorney, or plaintiff without an attorney, is: (El nombre, la dirección y el número de teléfono del abogado del demandante, o del demandante que no tiene abogado, es):

Wade A. Miller 208980, 235 E. Broadway Ste 424, Long Beach, 90802

DATE:	IA CLARKE AUG 2 9 2011	Clerk, by (Secretario)	PIROZZI (Adjunto)
(Fecha) JOHin (For proof of service of (Para prueba de entre	ega de esta citatión use el formulario P NOTICE TO THE PERSO	N SERVED: You are served	0)).
TSEAU	1. as an individual d 2. as the person such	lefendant. ad under the fictitious name of (specify)	•
	under CCP 416	city): NCO Financial S. 3.10 (corporation)	CCP 416.00 (minor)
	CCP 416	3.20 (defund corporation) 5.40 (association or partnership)	CCP 416.90 (authorized person) 2 of 11
1	4. by personal deliv		Page:1 of

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1 2 3	Wade A. Miller CBN 208980 LAW OFFICES OF WADE A. MILLER Attorney at Law 235 E. Broadway Suite 424 Long Beach, CA 90802	CONFORMED COPY OF ORIGINAL FILED Los Angeles Superior Court				
5	P: (562) 437-6300	AUG 2:9 2012 John A. Clarke Executive Officer/Clerk				
6	Attorney for Plaintiff Grace Tang	By D. PIROZZI DEPUTY				
7						
8	SUPERIOR COURT OF TH	E STATE OF CALIFORNIA				
9	COUNTY OF LOS ANGELES,	LONG BEACH COURTHOUSE				
10	Grace Tang,) Case No.: 12[03233				
12	Plaintiff,	COMPLAINT FOR VIOLATION OF				
. 1.3 . 1.3) 1. CALIFORNIA ROSENTHAL ACT 2. TELEPHONE CONSUMER				
14		PROTECTION ACT				
15	NCO Financial Systems, Inc., DOES 1 - 10,) (LIMITED CIVIL)				
16	Defendants.))				
17))				
18						
19	Plaintiff Grace Tang ("Plaintiff") hereby c	omplains against defendant NCO Financial Systems,				
20	Inc., DOES 1 to 10 ("Defendants"), and alleges of	on information and belief as follows:				
21	OPERAT	IVE FACTS				
22	l Beginning in April 2011, Defends	ants called Plaintiff on her cell phone in an attempt to				
23	collect a consumer debt. During these telephone calls, Plaintiff notified Defendant that she did not owe					
24	any money and that she disputed the debt.					
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		(my Arbur				
28	File By Fax	MPLAINT				

COMPLAINT

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JURISDICTION AND VENUE

- 11. The Superior Court of California has the jurisdiction over this matter because Plaintiff was damaged in California, County of Los Angeles.
 - 12. Venue is proper in Los Angeles County where Defendant was damaged.

FIRST CAUSE OF ACTION

(Against All Defendants for Violations of the Rosenthal Fair Debt Collection Practices act,

Civil Code § 1788 et. seq.)

- 13. Plaintiff realleges and incorporates herein by reference each and every paragraph set forth above.
- 14. The Rosenthal Fair Debt Collection Practices Act, Civil Code § 1788 et seq. (the "RFDCPA") was enacted in 1976 to ensure the integrity of our banking and credit industry. Civil Code § 1788.1(b). The Legislature found that "unfair or deceptive debt collection practices undermined public confidence which is essential to the continued functioning of the banking and credit system and sound extensions of credit."
- 15. Civil Code § 1788.17 incorporates by reference sections 1692b to 1692j of Title 15 and shall be subject to the remedies in Section 1692k of Title 15 of the United States Code.
- 16. Defendants, at all times relevant, were "debt collectors" within the meaning of Civil Code § 1788.2(c) in that they regularly and in the ordinary course of business, on behalf of themselves or others, engaged in acts and practices in connection with the collection of consumer debt.
- 17. Plaintiff is a "debtor" within the meaning of Civil Code § 1788.2(h) in that Plaintiff is a natural person from whom Defendant sought to collect a consumer debt alleged to be due and owing.
- 18. Defendants violated 15 U.S.C. 1692e and Civil Code § 1788.17 by attempting to collect a debt by falsely representing the amount of the debt owed.

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- 19. In addition, Defendants violated 15 USC 1692g by failing to serve written notice to Plaintiff notifying her that he has a right to dispute the debt.
- 20. Despite Plaintiff demanding that Defendants stop contacting her on multiple occasions via telephone, Defendant harassed Plaintiff by calling her on multiple occasions when in fact no monies were due and owing.
- 21. As a proximate result of Defendants' violations enumerated above, Plaintiff has been damaged in the amount in excess of \$8,000.00.
- 22. Defendants' violation of the RFDCPA were willful and knowing, thereby entitling Plaintiff to statutory damages pursuant to Civil Code § 1788.30(b).
- 23. Plaintiff is entitled to recover reasonable attorneys' fees and costs pursuant to Civil Code § 1788.30(c).

SECOND CAUSE OF ACTION

(Against All Defendants for Violations of the Telephone Consumer Protection Act)

(47 U.S.C. §227 et. seq.)

- 24. Plaintiff incorporates by reference each and every allegation set forth above.
- 25. 47 U.S.C. §227 of the TCPA provides that it shall be unlawful for any person to (1) make any call to a person on his cell phone using an autodialer in which (2) he is charged for such call other than for (3) emergency purposes or (4) with prior express consent.
 - 26. Defendant called Plaintiff on her cell phone using an autodialer.
 - 27. Plaintiff was charged for these calls.
 - 28. Defendant did not call for an emergency or with express consent.
 - 29. Defendant called Plaintiff in excess of 40 times without autorization.

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File By Fax

COMPLAINT

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1	30. Plaintiff prays for damages in the amount of \$500 per unauthorized telephone call
2	made using such autodialer.
3	WHEREFORE, Plaintiff prays for relief as set forth below.
4	PRAYER FOR RELIEF
5	
6	WHEREFORE, Plaintiff prays for the following relief for all causes of action against all
7	Defendants:
8	l. For compensatory damages;
9	2. For statutory damages in the amount of \$22,000.00;
10	3. For an award for attorneys' fees, costs and expenses incurred in the investigation, filing
11	and prosecution of this action, and
12	4. Such other and further relief as the court may team just and proper.
13	
14	
15	Dated: 8/20/20/2 By: Wards A Miller
16	Wade A. Miller Attorney for Plaintiff
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1	CASE NAME: Grace Tang v. NCO Financial Systems, Inc. CASE NO: TBD					
2	PROOF OF SERVICE					
3	I, the undersigned, hereby certify that I am a citizen of the United States, over the age of					
4	I, the undersigned, hereby certify that I am a citizen of the United States, over the age of 18 years and not a party to the within action; my business address is 1545 Hotel Circle South, Suite 150, San Diego, California 92108. On this date I served the following:					
5	NOTICE OF REMOVAL OF ACTION UNDER 28 U.S.C. § 1441(b)					
6	(X) BY U.S. MAIL					
7	I served a true and correct copy of the above-named documents by mail by placing					
8	I served a true and correct copy of the above-named documents by mail by placing the same in a sealed envelope with postage fully prepaid, and depositing said envelope in the U.S. mail at San Diego, California. Said envelope(s) was/were addressed as listed hereafter:					
10	() BY FACSIMILIE MACHINE					
11	I caused to be transmitted by facsimile machine a true copy of the above-named					
12	documents to the below listed. Attached hereto is the Confirmation Report confirming the status of the transmission.					
13	() BY PERSONAL SERVICE					
14	I caused to be served by hand a true copy of the above named document as listed hereafter.					
15	nerealter.					
16	Wade A. Miller, Esq.					
17	235 E. Broadway, Suite 424					
18	Long Beach, CA 90802					
19	I dealess and as manufact of manipum, and as the leaves of the State of California that the					
20	I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.					
21						
22	Dated: October 3, 2012					
23	Ann M. Coito					
24						
25						
26						
27						
28						

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

I (a) PLAINTIFFS (Check box	if you are representing yourself (DEFENDANTS		
Grace Tang			NCO Financial Systems, Ir	nc.	
J					
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• • • • • • • • • • • • • • • • • • • •	dress and Telephone Number. If y	you are representing	Attorneys (If Known)		
yourself, provide same.) Wade A. Miller, Esq.			Albert R. Limberg, Esq.	- I	
235 E. Broadway, Suite 42	!4		Sessions Fishman Nathan & 1545 Hotel Circle South, St	•	
Long Beach, CA 90802			San Diego, CA 92108		
II. BASIS OF JURISDICTION	(Place an X in one box only.)		NSHIP OF PRINCIPAL PART X in one box for plaintiff and o		Only
☐ 1 U.S. Government Plaintiff	■3 Federal Question (U.S.		PTF		PTF DEF
	Government Not a Party	Citizen of Th	is State 🗆 1	☐ 1 Incorporated or P of Business in thi	
☐ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citize	enship Citizen of An	other State		Principal Place 5 55
	of Parties in Item III)			of Business in A	
		Citizen or Su	bject of a Foreign Country 3	☐ 3 Foreign Nation	□6 □6
IV. ORIGIN (Place an X in on	e box only.)				
	ed from 3 Remanded from		∃ 5 Transferred from another dis	trict (specify): 6 Mult	• • • • • • • • • • • • • • • • • • • •
Proceeding State Co	ourt Appellate Court	Reopened		Litig	
V. REQUESTED IN COMPL.	AINT: JURY DEMAND:	Yes No (Check 'Y	es' only if demanded in complain	nt.)	
CLASS ACTION under F.R.C	.P. 23: □ Yes 15 No	C	MONEY DEMANDED IN C	OMPLAINT: \$ 22,000.0	0
	the U.S. Civil Statute under whi	ch you are filing and	write a brief statement of cause. I	Do not cite jurisdictional st	atutes unless diversity.)
	tices Act 47 USC 227 et seq.				
VII. NATURE OF SUIT (Plac	e an X in one box only.)	1		T	<u> </u>
OTHER STATUTES	CONTRACT	TORTS	TORTS	PRISONER	LABOR
☐ 400 State Reapportionment ☐ 410 Antitrust	☐ 110 Insurance ☐ 120 Marine	PERSONAL INJU □ 310 Airplane	RY PERSONAL PROPERTY	PETITIONS □ 510 Motions to	☐ 710 Fair Labor Standards Act
☐ 430 Banks and Banking	□ 130 Miller Act	□ 315 Airplane Pro	duct 370 Other Fraud	Vacate Sentence	☐ 720 Labor/Mgmt.
☐ 450 Commerce/ICC	□ 140 Negotiable Instrument	Liability	□ 371 Truth in Lending	Habeas Corpus	Relations
Rates/etc.	☐ 150 Recovery of	☐ 320 Assault, Libe Slander	10 500 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	☐ 530 General ☐ 535 Death Penalty	☐ 730 Labor/Mgmt. Reporting &
☐ 460 Deportation ☐ 470 Racketeer Influenced	Overpayment & Enforcement of	☐ 330 Fed. Employ	ers' 385 Property Damage	☐ 540 Mandamus/	Disclosure Act
and Corrupt	Judgment	Liability	Product Liability	Other	☐ 740 Railway Labor Act
Organizations	☐ 151 Medicare Act	☐ 340 Marine ☐ 345 Marine Produ	BANKRUPTCY	☐ 550 Civil Rights	□ 790 Other Labor
₩ 480 Consumer Credit	☐ 152 Recovery of Defaulted	Liability	11 422 Appeal 28 USC	☐ 555 Prison Condition	Litigation
☐ 490 Cable/Sat TV	Student Loan (Excl. Veterans)	☐ 350 Motor Vehic	le	FORFEITURE / PENALTY	☐ 791 Empl. Ret. Inc. Security Act
☐ 810 Selective Service					I Security Act
	1	☐ 355 Motor Vehic	IISC 157		PROPERTY RIGHTS
Exchange	☐ 153 Recovery of Overpayment of	Product Liab	ility USC 157	☐ 610 Agriculture ☐ 620 Other Food &	PROPERTY RIGHTS □ 820 Copyrights
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Exchange S75 Customer Challenge 12 USC 3410 S90 Other Statutory Actions S91 Agricultural Act S92 Economic Stabilization Act S93 Environmental Matters S94 Energy Allocation Act S95 Freedom of Info. Act S90 Appeal of Fee Determination Under Equal Access to Justice S950 Constitutionality of	□ 153 Recovery of Overpayment of Veteran's Benefits □ 160 Stockholders' Suits □ 190 Other Contract □ 195 Contract Product Liability □ 196 Franchise □ REAL PROPERTY □ 210 Land Condemnation □ 220 Foreclosure □ 230 Rent Lease & Ejectment □ 240 Torts to Land □ 245 Tort Product Liability	Product Liab 360 Other Person Injury 362 Personal Inju Med Malprac Personal Inju Product Liab 368 Asbestos Per Injury Produc Liability INMIGRATION Application Application Habeas Corp Alien Detain 465 Other Immig	USC 157 CIVIL RIGHTS al	☐ 610 Agriculture ☐ 620 Other Food & Drug ☐ 625 Drug Related Seizure of Property 21 USC 881 ☐ 630 Liquor Laws ☐ 640 R.R. & Truck ☐ 650 Airline Regs ☐ 660 Occupational Safety /Health	□ 820 Copyrights □ 830 Patent □ 840 Trademark □ SOCIAL SECURITY □ 861 HIA (1395ff) □ 862 Black Lung (923) □ 863 DIWC/DIWW

CV12-8561

AFTER COMPLETING THE FRONT SIDE OF FORM CV-71, COMPLETE THE INFORMATION REQUESTED BELOW.

FOR OFFICE USE ONLY: Case Number: _

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UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

VIII(a). IDENTICAL CAS: If yes, list case number(s):	ES: Has this action been pre	eviously filed in this court an	nd dismissed, remanded or clo	sed? ☑ No	Yes	
VIII(b). RELATED CASES If yes, list case number(s):	S: Have any cases been pre	viously filed in this court that	at are related to the present cas	se? ⊠No	☐ Yes	
Civil cases are deemed relat (Check all boxes that apply)	☐ A. Arise from the same	or closely related transactio	ons, happenings, or events; or ly related or similar questions	of law and	fact: or	
			ation of labor if heard by diffe			
	☐ D. Involve the same pa	tent, trademark or copyright	, and one of the factors identif	fied above in	a, b or c also is present.	
IX. VENUE: (When comple	ting the following informati	on, use an additional sheet i	f necessary.)			
			if other than California; or For this box is checked, go to iter		ry, in which EACH named plaintiff res	ides.
County in this District:*			California County outside of	this District;	State, if other than California; or Foreign	n Country
Long Beach, CA						
			I if other than California; or For If this box is checked, go to it		ry, in which EACH named defendant r	esides.
County in this District:*			California County outside of	this District;	State, if other than California; or Foreign	n Country
			Horsham, PA			
		utside of this District; State		reign Count	ry, in which EACH claim arose.	,
County in this District:*			California County outside of	this District;	State, if other than California; or Foreign	n Country
* Los Angeles, Orange, San Note: In land condemnation			San Luis Obispo Counties			
X. SIGNATURE OF ATTO	RNEY (OR PRO PER):			Date	10/3/12	
Notice to Counsel/Part or other papers as require	ies: The CV-71 (JS-44) Co	ved by the Judicial Conference	e of the United States in Septe	ember 1974,	or supplement the filing and service of is required pursuant to Local Rule 3-1 it iled instructions, see separate instruction	s not filed
Key to Statistical codes relati	ng to Social Security Cases:	:				
Nature of Sui	t Code Abbreviation	Substantive Statement o	f Cause of Action			
861	НІА	All claims for health insurance benefits (Medicare) under Title 18, Part A, of the Social Security Act, as amended. Also, include claims by hospitals, skilled nursing facilities, etc., for certification as providers of services under the program. (42 U.S.C. 1935FF(b))				
862	BL	All claims for "Black Lung" benefits under Title 4, Part B, of the Federal Coal Mine Health and Safety Act of 1969 (30 U.S.C. 923)				at of 1969.
863	DIWC	DIWC All claims filed by insured workers for disability insurance benefits under Title 2 of the Social Security Act, as amended; plus all claims filed for child's insurance benefits based on disability. (42 U.S.C. 405(g))				ct, as
863	DIWW	All claims filed for widow Act, as amended. (42 U.S		efits based o	on disability under Title 2 of the Social	Security
864	SSID	All claims for supplement Act, as amended.	tal security income payments	based upon o	disability filed under Title 16 of the So	cial Security
RSI All claims for retirement (old age) and survivors benefits under Title 2 of the Social Security Act, as amended. U.S.C. (g))					ided. (42	

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